

## SCHEDULE F – DECLARATION OF COMPLIANCE

### DECLARATION OF COMPLIANCE

**To:** The Board of Directors of the Ontario Health East Region

**From:** The Board of Directors (the “Board”) of Community Care City of Kawartha Lakes (the “HSP”)

**Date:** May 28, 2025

**Re:** April 1, 2024 – March 31, 2025 (the “Applicable Period”)

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Unless otherwise defined in this declaration, capitalized terms have the same meaning as set out in the multi-sector service accountability agreement between Ontario Health and the HSP in effect during the Applicable Period (the “Agreement”).

The Board has authorized me, by resolution dated May 28, 2025 to declare to you as follows:

After making inquiries of the Ryan Alexander, CEO, CCCKL and other appropriate officers of the HSP, and subject to any exceptions identified on Appendix 1 to this Declaration of Compliance, to the best of the Board’s knowledge and belief, the HSP has fulfilled its obligations under the Agreement in effect during the Applicable Period.

Without limiting the generality of the foregoing, the HSP has complied with:

- (i) Article 4.8 of the Agreement concerning applicable procurement practices;
- (ii) The *Connecting Care Act*; 2019; and
- (iii) Any compensation restraint legislation which applies to the HSP.



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Julie Johnson, Board Chair

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### **Appendix 1 - Exceptions**

[Please identify each obligation under the Agreement that the HSP did not meet during the Applicable Period, together with an explanation as to why the obligation was not met and an estimated date by which the HSP expects to be in compliance.]

Clause 3.2 in the Community Health Centre Requirements (November 2013) document states that ‘CHCs shall provide, or arrange for the provision of, and actively promote on-call physician services, on a 24-hours-a-day, seven-days-a-week basis for their ongoing primary care clients.’ CCKL’s CHC does not meet the obligation to provide 24/7 on-call services.

Explanation: There is not sufficient staff capacity to provide on-call service. Evening appointments are available to clients. Implementation of on-call services will continue to be explored as the OHT and Primary Care Network tables mature.

No other exceptions are identified at this time.