

March 5, 2026

Subject: Adjustment to Client Fees

Dear Community Care Clients & Caregivers,

Thank you for your ongoing commitment to our programs and services. We are proud to continue to be one small part in supporting the health and well-being of our clients. As a trusted partner in your care and support journey, we strive to provide you with the highest quality services and products. It is with this commitment in mind that we are writing to inform you of an upcoming change.

In order to continue delivering the level of excellence you deserve, we occasionally need to adjust our prices to account for factors such as rising operational costs and enhancements in service quality. After careful consideration and analysis, we write to inform you that we will be implementing a price adjustment effective April 1, 2026. While we understand that any price change may create challenges, please rest assured that this decision was made after thorough evaluation to ensure that we can continue to meet and exceed your expectations. In circumstances where price is a barrier to service, we do have subsidy available with specific eligibility criteria. Please see the listing on the next page for the new prices.

We genuinely appreciate your continued trust and support as we navigate these changes together. Our staff and volunteers are committed to delivering the best service possible. If you have any questions or require further clarification, please do not hesitate to reach out to our team at 705-324-7323 or [AskUs@ccckl.ca](mailto:AskUs@ccckl.ca).

Sincerely,



**Teresa Scheckel**

Director of Community Support Services  
Community Care, City of Kawartha Lakes  
[tscheckel@ccckl.ca](mailto:tscheckel@ccckl.ca)

## Community Care Program Pricing as of April 1, 2026

<b>Program</b>	<b>Current Price (ends March 31, 2026)</b>	<b>New Price (Effective April 1, 2026)</b>
<b>Adult Day Program</b>	\$27.00 – Full-Day \$21.00 – Half-Day (with lunch) \$15.00 – Half-Day (no lunch)	No change in price
<b>Community Dining</b>	\$13.00 – Diner’s Club	No change in price
<b>Foot Care</b>	\$40 – In Clinic Care \$50 – In Home Care	No change in price
<b>Homemaking</b>	\$30.00/hour *Minimum appointment time 2.5 hours	\$30.00/hour
<b>Meals on Wheels</b>	\$7.25 – Frozen Meals \$8.75 – Hot Meals \$2.50 – Frozen Soup \$2.50 – Frozen Dessert	\$7.25 – Frozen Meals \$8.75 – Hot Meals \$3.00 – Frozen Soup \$3.00 – Frozen Dessert
<b>Volunteer Driver Transportation Services</b>	\$0.50/kilometer – Out of town \$8.50 – Trip in Lindsay \$8.50 – Trip in Bobcaygeon \$8.50 – Trip in Fenelon Falls	No change in price
<b>Specialized Transportation Services</b>	\$0.55/kilometer – Out of town \$18.00 – Wheelchair Trip in Lindsay \$12.50 – Wheelchair Assist in Lindsay \$18.00 – Wheelchair Assist Out of Lindsay \$67.00 – Stretcher Trip in Lindsay \$50 + \$0.55/KM – Stretcher Trip Out of Lindsay	No change in price
<b>Personal Support Services</b>	\$25/hour – Respite Care \$30/hour – Respite Care on a Stat Holiday	No change in price

\*\*Some additional fees may apply depending on service received (e.g. numbers of stops, etc.)

\*\*Cancellation Policy applies for fee-based services. Please refer to our Cancellation Policy letter in your welcome package